Industrial engineering

All the following programs are based on action learning and participative pedagogy with role plays, case studies and serious games. They are based on real business cases in order to give the students concrete elements of business life to complete their scientific and technical knowledge.

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  1. LEADERSHIP AND BEHAVIORAL AGILITY (Practical exercises and different role plays)
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This program will provide the key principles of interpersonal communication useful in every professional relationship. Based on role plays, it will explore the different existing profiles of communication and make the link with leadership, emotional intelligence and the management of stress. It will address questions such as: how to build trustful relationship with your peers and team members, how to manage people's miscommunication due to stress, and how to manage your own emotions in order to communicate effectively in any situation.

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  2. TEAM MANAGEMENT ESSENTIALS (case studies and exercises)
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This program will describe all the tools and principles of team management, on the individual and the collective side. What is the manager's role in an organization? What is the difference between people management and leadership? How to adapt your leadership style to the different types of team members? How to make decisions? What are the different ways to give feedback? What are the tools to mobilize the team on vision and objectives? How to set an objective and to evaluate it?

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  3. CHANGE MANAGEMENT FUNDAMENTALS (case studies and exercises)
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This program will focus on the fundamental tools of change management at 3 levels: the organization, the key stakeholders, and the individuals. It will provide descriptions of how to deploy change management tools to supplement the project management methodology and ensure appropriation and mobilization of employees. Topics presented include the 8 steps of John Kotter, impact analysis, and stakeholders mapping, as well as the basics of how to build a change management plan, and how to address resistance to change at all levels.

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